

ACCESSING THE UNIVERSITY OF REDLANDS APP



DOWNLOADING THE APP:

OPTION 1: Go to Apple App Store, Google Play Store, or use this QR code:



OPTION 2: Search “University of Redlands” on your providers app store and look for the maroon background with the white block ‘R’

OPTION 3: If you do not have smart phones or prefer to use your computer, the app is also available to view on browsers at https://mobileapp.redlands.edu/redlands_default/

OPENING THE APP:

1. When you open the app for the first time, please choose to ‘allow location settings and notifications.
2. Pick your default “persona” (experience):
 - For STUDENTS, pick students
 - For FACULTY, STAFF, ADMINISTRATORS, pick employee
 - For FAMILIES/GUESTS, use the Guest Persona
 - **For NEW STUDENT ORIENTATION (NSO), select New Student Orientation**

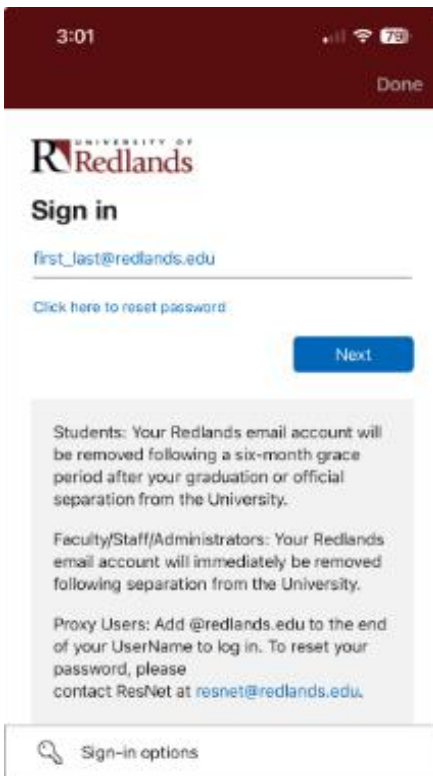


3. Sign in using your University credentials:

- **Username:** first_last@redlands.edu
- **Password:** Redlands Password

We suggest you select the “Keep me signed in” radio button – this will keep you logged in for 90 days without having to re-enter your credentials

4. Select “Sign In”



The screenshot shows a mobile interface for the University of Redlands sign-in page. At the top, a dark red header bar contains the time '3:01', signal and battery status icons, and a 'Done' button. Below the header is the University of Redlands logo, which consists of a large 'R' followed by 'UNIVERSITY OF Redlands'. The main heading is 'Sign in'. A text input field contains the placeholder 'first_last@redlands.edu'. Below the input field is a link that says 'Click here to reset password'. A blue 'Next' button is positioned to the right of the input field. Below the 'Next' button is a light gray box containing three paragraphs of text: 'Students: Your Redlands email account will be removed following a six-month grace period after your graduation or official separation from the University.', 'Faculty/Staff/Administrators: Your Redlands email account will immediately be removed following separation from the University.', and 'Proxy Users: Add @redlands.edu to the end of your UserName to log in. To reset your password, please contact ResNet at resnet@redlands.edu.' At the bottom of the page is a button with a magnifying glass icon and the text 'Sign-in options'.